



## **Summary of Financial Assistance Policy**

St. Vincent Neighborhood has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. St. Vincent Neighborhood Hospital has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, St. Vincent Neighborhood Hospital provides financial assistance for certain individuals who receive emergency or other medically necessary care from St. Vincent Neighborhood Hospital. This summary provides a brief overview of St. Vincent Neighborhood Hospital's Financial Assistance Policy.

### **Who Is Eligible?**

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

### **What Services Are Covered?**

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

### **How Can I Apply?**

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

### **How Can I Get Help with an Application?**

For help with a Financial Assistance application, you may contact St. Vincent Neighborhood Hospital, Patient Registration desk upon entry to St. Vincent Neighborhood Hospital or the Business Office at (844)285-1005 or Fax (855)490-1799

### **How Can I Get More Information?**

Copies of the Financial Assistance Policy and Financial Assistance application forms are available at [www.stvincentnh.org](http://www.stvincentnh.org). Free copies of the Financial Assistance Policy and Financial Assistance Policy Application also can be obtained by submitting a written request to St. Vincent Neighborhood Hospital PO Box 371863 Pittsburgh, PA 15250-7863. Additional information about the Financial Assistance Policy also can be obtained at the Patient Registration desk upon entry to St. Vincent Neighborhood Hospital or by contacting the Central Business Office by telephone at (844) 285-1005 or written request for information to fax (855) 490-1799.

### **What If I Am Not Eligible?**

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact St. Vincent Neighborhood Hospital, Patient Registration desk upon entry or the Business Office by telephone at (844) 285-1005.

**Translations of the Financial Assistance Policy, the Financial Assistance Policy application, and this plain language summary are available in the following languages upon request: Arabic, French and Spanish**